

# “1st in the Nation” Military Liaison Initiative (MLI) Serving New Hampshire’s Military Families NH Community Mental Health Centers

The mission of the Community Mental Health Center (CMHC) Military Liaison Initiative (MLI) is to improve access to and quality of care for veterans, service members and military families by:

- Strengthening systems for identifying military members being served;
- Enhancing military cultural competence; and
- Partnering with civilian-military partners and the community.

Launched August 1, 2015, the CMHC Military Liaison Initiative created an internal Military Liaison in each of the 10 centers. While the contract concluded on June 30, 2017, the Centers and their Military Liaisons continue their work to serve and support NH’s military families.

Nationally recognized as a *Promising Practice* by the Department of Defense, U.S. Department of Veterans Affairs, and U.S. Department of Health and Human Services.

## TriCare

A health care insurance system provided by the US Department of Defense for military dependents and members of the military services that covers care not available through the usual U.S. military medical service or public health service facilities.

*Nine CMHCs are enrolled as TriCare providers, which includes over 250 credentialed clinicians as of July, 2018. The number of credentialed clinicians has more than doubled across the State in the last two years!*

## Ask the Question?

“Ask the Question” is a statewide campaign to inspire service providers to better engage and

serve NH’s military-veteran population

Of the 21,380 clients served on a monthly basis, over 18% are Veterans, Services Members, or Military Family Members.

## So, what’s the question?

“Have you or a family member ever served in the military?”

## Military Culture Training

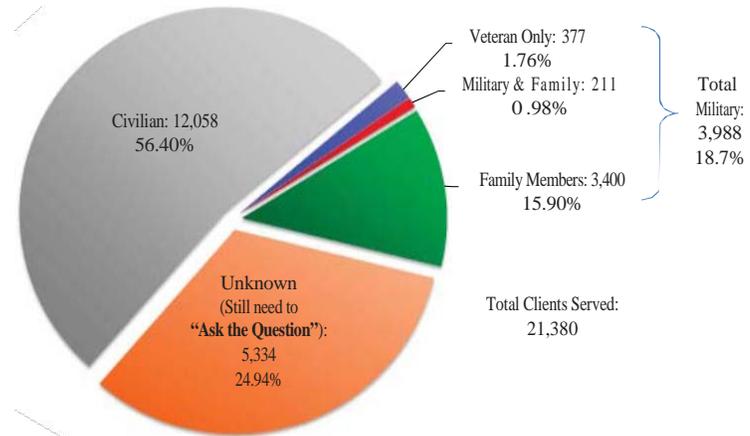
MLI trained over 2,000 CMHC staff in

Military Culture and Evidence-based Practice, a total of over 4,100 training hours.

## Accomplishments across New Hampshire

- Partnering with the Veterans Administration (VA), NH National Guard and NH Vet Centers on coordinating care for veterans, service members and their families.
- Collaborating with the VA Community Clergy Training Program on training clergy, chaplains and faith based leaders who support rural veterans.
- Developing internal military teams (within CMHC agencies) to strengthen and broaden outreach to military families.
- Adding Military Culture Education to new staff orientation.
- Creating alliances with NH Humanities, New England College, New Hampshire Hospital Association, the VA Medical Centers and National Suicide Prevention Lifeline.

July 2018 Snapshot of Clients Served by the Community Mental Health Centers



# "1st in the Nation" Military Liaison Initiative (MLI)

## Serving New Hampshire's Military Families

### NH Community Mental Health Centers

## Military Liaisons

### Concord

Riverbend Community Mental Health  
 Karen Barilani  
 (603) 228-1600, [KBarilani@riverbendcmhc.org](mailto:KBarilani@riverbendcmhc.org)

### Conway, Littleton, Berlin and Colebrook

Northern Human Services  
 Eric Johnson  
 (603) 444-5358, [ejohnson@northernhs.org](mailto:ejohnson@northernhs.org)

### Dover

Community Partners  
 Kate Sullivan  
 (603) 516-9300, [ksullivan@servicelinksc.org](mailto:ksullivan@servicelinksc.org)  
 Tammy Smith  
 (603) 516-9300, [tsmith@servicelinksc.org](mailto:tsmith@servicelinksc.org)

### Keene

Monadnock Family Services  
 Terry Hamilton [thamilton@mfs.org](mailto:thamilton@mfs.org)

### Laconia and Plymouth

Lakes Region Mental Health Center  
 Ed Drury  
 (603) 524-1100, ext. 157, [eddrury@genesishb.org](mailto:eddrury@genesishb.org)

### Lebanon and Claremont

West Central Behavioral Health  
 Dennis Gilbert  
 (603) 448-0126 x2110, [dgilbert@wcbh.org](mailto:dgilbert@wcbh.org)

### Manchester

Mental Health Center of Greater Manchester  
 John Peterson  
 (603) 668-4111 x5294, [petersoj@mhcgm.org](mailto:petersoj@mhcgm.org)  
 Mark Boegel  
 (603) 668-4111, [boegelma@mhcgm.org](mailto:boegelma@mhcgm.org)

### Nashua

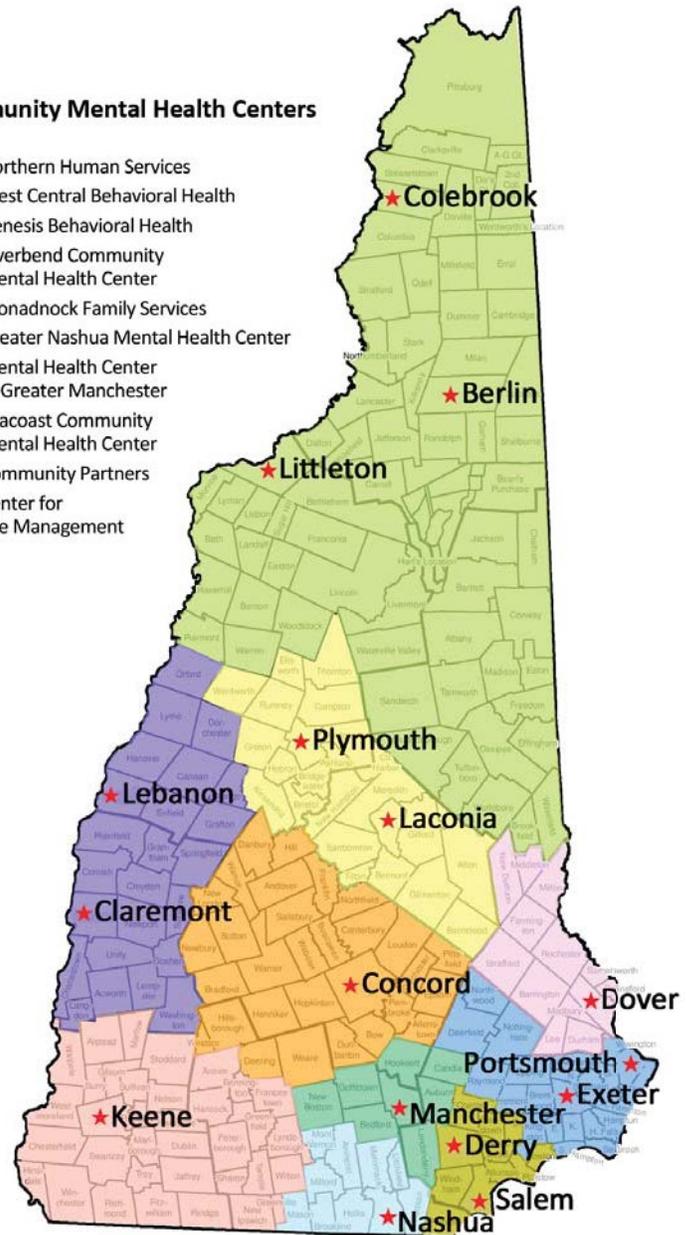
Greater Nashua Mental Health Center  
 Susan Mead  
 (603) 402-1584, [meads@gnmhc.org](mailto:meads@gnmhc.org)  
 Jill O'Neill  
 (603) 402-1562, [o'neilj@gnmhc.org](mailto:o'neilj@gnmhc.org)

### Portsmouth and Exeter

Seacoast Mental Health Center  
 Patty Driscoll  
 (603) 957-5796, [pdriscoll@smhc-nh.org](mailto:pdriscoll@smhc-nh.org)  
 Jenni Stevens  
 (603) 957-5788, [jstevens@smhc-nh.org](mailto:jstevens@smhc-nh.org)

## Community Mental Health Centers

- Northern Human Services
- West Central Behavioral Health
- Genesis Behavioral Health
- Riverbend Community Mental Health Center
- Monadnock Family Services
- Greater Nashua Mental Health Center
- Mental Health Center of Greater Manchester
- Seacoast Community Mental Health Center
- Community Partners
- Center for Life Management



### Salem and Derry

Center for Life Management  
 Celia Felsenberg  
 (603) 965-0784, [cfelsenberg@clmnh.org](mailto:cfelsenberg@clmnh.org)